



# BLACK BEAR LODGE

[www.BlackBearLodgeNH.com](http://www.BlackBearLodgeNH.com) | 1-800-349-BEAR(2327)

Warm greetings and welcome to the Black Bear Lodge:

In light of the impact and changes caused by the novel **COVID-19 (Coronavirus)**, we want to ensure and reassure you that we are focused on the health and safety of all our guests, residents and employees.

Considering the ever changing **COVID-19 (Coronavirus)** situation, the Black Bear Lodge is not only taking, but also adhering and enforcing standards for hygiene and cleanliness very seriously, as well as the steps to ensure the safety of our guests and staff members. Our safety protocols include:

- 1) **Temperature checks and self-attest COVID-19 questions concerning virus transmission, at Front Desk check in.**
- 2) **Maintaining safe distancing and wearing masks while proceeding through public spaces and hallways of our Lodge facility.**
- 3) **No congregating in public spaces and hallways. Use for passing thru only.**
- 4) **Adhering to the hotel “Quiet Time” guidelines after 10pm while staying at the Lodge.**
- 5) **Outside the building is a mask free zone. Just remember to put your mask back on when reentering the building.**

For your protection and the good of the community, we ask that you abide by the protocols stated above. Upon every arrival, we require you to check in at the front

desk, sign in, get your temperature checked and answer the COVID-19 compliance questions. The protocols are for all arriving guests. Further action may have to be taken based on updated travel restrictions from Federal, State and Local Governments and are subject to change on without notice.

Should you be unwilling or unable to comply, you will be asked to leave the Lodge.

All our staff members are adhering to the latest guidance and hygiene protocols, we assure you they are well trained to handle situations that may occur and we have confidence in their abilities.

We are doing our utmost best to provide you with a very safe and healthy stay at the Black Bear Lodge.

Thank you so much for your comprehension and being so understanding for this situation.

**Sincerely,**

**James DesRochers**

**General Manager**